

# Team Brief

Protect  
Trust  
Hope  
Persevere



## The Campus opens its doors!

I am delighted to report the excellent news that The Campus for Learning and Development is up and running at last! Despite all the challenges and frustrations, everyone has been very positive about what has been achieved. Our learner members were in the new building from 18th August, just one day after we received the keys from Strata Construction. By the end of the same week, the kitchen had already been commissioned and put to use. The residents were delayed by a week but, now that 22 of them have moved in, the scheme has really come to life. We will slowly let the rest of rooms over the next few weeks.

It is really good to see all the signage up throughout the building, although a few more signs still need to be installed – including the big totem sign at the front by the road which will be up as soon as planning permission is received.

Inevitably there have been a number of

glitches to sort out, but it has been nice to see such positive reactions to the building from all the guests who have visited the site. They have been unanimous in describing it as welcoming and of the highest quality. It is clear, therefore, that we have achieved what we set out to do.

The IT system is all now in place, and already we can start to see the benefits of the 'Thin Client' technology. It has been a challenging and stretching target, but it will underpin the development of the organisation by giving the same access to all users, wherever they are. A big vote of thanks to Ron Salisbury for all the effort he's had to put in to meet this challenge.

It is quite inspiring for me to see everything coming together, and I am looking forward to seeing all the systems operating fully – with learners running the kitchen and café and the last 12 months of hard work bearing fruit.

**Michael Fleming**

## Chesterfield Services

Work in Chesterfield continues to be challenging and rewarding. We have been supporting users of the Tenancy Sustainment Service with some difficult life-changing situations, while families are being supplied furniture to allow them to live in their own properties independently. The Furniture Project grows on a daily basis and demand remains high for furniture and donations.

In future editions of *Team Brief* I will focus on individual aspects of our services, starting with the Tenancy Sustainment Service next month. This will highlight the breadth and impact of the work being undertaken to empower the community.

**Mark Love**

# A message from the CEO

Welcome to September's edition of *Team Brief*, the first to be published since we finally opened the doors of our new Campus for Learning and Development. It is marvellous to see the new building filled with life. The signage is up, the Café is open for business, our learner members are busy taking advantage of the new facilities and our residential members are getting used to their new home.

The feedback from team members, service user members and visitors has been tremendously positive. It is worth emphasising that The Campus is not about the bricks and mortar, but about all the people who live, learn and work within it. It is a development community, not just a building.

I want our vision, mission and values to be reflected in everything we do at The Campus. None of us who work at The

Campus, whatever our role might be, are removed from the fundamental work of supporting the young people who come to us to develop and achieve their full potential.

Our vision, mission and values unite not just our staff members at London Road, but also everyone at our other centres. Those working to support and empower young people and the local community at our centre on Forman Street, or in the local schools we operate in, or in Alfreton, Ilkeston and Chesterfield, are all playing their vital roles within the one YMCA Derbyshire team.

On behalf of all those people who benefit from our care – day by day, in small ways and in life-changing ways – I say a sincere thank you.

*Gillian Sewell*

## YMCA Fact File No.3

- A time capsule buried outside the main doors of The Campus will be dug up and opened in 2044 – the YMCA movement's 200th anniversary – and includes a letter from our present CEO to her successor.

- In 1855, just 11 years after the first YMCA was founded, there were already 40 local YMCAs operating outside London – including in Derby.

- The YMCA's famous red triangle emblem – which signifies our vision for holistic development of body, mind and spirit – was first adopted during the First World War when a major focus of the YMCA's work was to set up huts in warzones to provide food and a place of rest for soldiers.

## Marketing and Communications

Our new Annual Report should be printed and available by the second half of September, and a new Campus brochure together with a Learning & Development prospectus are also in the pipeline.

Our new branding guidelines have now been finalised and everyone should have received a copy by email. Consistent branding is more important than ever and so please do try to follow them in all internal as well as external documents. If you have any questions about them, feel free to ask me. The guidelines also provide an explanation of the new Campus logo.

The website is continuing to develop, so please let me have your requests and any ideas about how to make it more relevant to you.

*Dominic Baster*



## Finance

The Finance Team moved from Charnwood Street on 25th August and have settled in really well to a lovely office at the new Campus building. Despite frustrations with IT, which are gradually being ironed out, we have managed to carry on paying suppliers and do all the other tasks, providing a service as usual throughout this time. Everyone was paid on time and we thank you for submitting your timesheets on time this month, it really helps!

Roy Milward (Financial Consultant) is helping us to review our accounting systems to enable us to incorporate all the income and expenditure into the new Locality Management structure. This is a time-consuming but necessary process and it is hoped that the new budgets/forecasts will be approved at the next Executive meeting on 21st September. Once approval has been gained, the budgets will be rolled out to individual managers.

Everyone is now paid their expenses through the payroll and a new accounting timetable is available on the shared drive. If anyone has any problems with this please let us know.

*Lesley Edwards*

## Fundraising

It's all go! As the new Campus opens we are busy putting in applications to generate revenue funds to support planned activities. For example, we have submitted an outline proposal for 'Reaching Communities' funds that has been successful to stage 2. The new project 'Enterprise Platform' will provide funds to support activities delivered out of the new Enterprise Zone to help young people start their own businesses and will also include setting up a new employment agency to enable service user members to access paid work experience placements.

We will be working with some housing and training staff to consult with service user members over the next few weeks. The information we gather will help us to demonstrate that the activities are needed and give the stage two application a better chance of success. We look forward to working with you.

*Vicky, Katy and Grace – 'the Generate Team'*



## Focus on... Carol Sloan in Alfreton



### What is your job title?

Childcare Tutor at YMCA Derbyshire's centre in Alfreton.

### How long at YMCA Derbyshire?

It will have been two years in December.

### What does your role involve?

Planning, running and teaching an E2E Childcare programme here at Alfreton for 16 to 19-year-olds.

### What is your favourite food?

Sea bass with new potatoes and fresh vegetables.

### What are your interests out of work?

Reiki, yoga and spending time with my two lovely grandchildren – Brooke and Leo.

### What is your favourite sport?

I'm afraid I'm really lazy and don't play any sports – but I do enjoy watching, especially motor racing and tennis.

### What would your holiday of a lifetime be?

There are so many places I would like to see – the Great Wall of China, Vietnam, Central and South America, the Sacred Valley of the Incas – and so a free travel pass for wherever I want to go would be ideal!

### What is your ambition?

To never stop learning something new!

### What's been the most surprising thing about working here?

To see how much YMCA Derbyshire actually does in providing opportunities and helping young people. Before I came to work here I thought it was simply a hostel for the homeless, but now I know that it is so much more.

### What gives you the most satisfaction in your job?

Seeing learners achieve and, as I have only been teaching Childcare for the last six months, learning with them.

## Human Resources

This has been an extremely busy month as we continue to recruit to various positions, mainly in the Hospitality Service operating at the new Campus. Please say a friendly hello to any new starters you meet.

We are also looking into expanding our base of volunteers, principally to help with the running of the Campus café in the evenings and the Furniture Project in Chesterfield. We are writing to all churches in Derby with a promotional flyer to encourage new recruits, but I would be very grateful if any staff members who might know a willing volunteer could put in a good word!

We are looking forward to the completion of all the staff training needed at the Campus, and to working with individual staff members on their own particular training needs.

*Jackie Wain*

## Hospitality Service

Everything is coming together as far as the new Campus café is concerned. We now have menus for residents and non-residents, a specials board and brand new uniforms complete with the Campus logo. I'm pleased to have seen various members of staff sampling our fare at lunchtimes, including the delicious baked potatoes and scones, and the hospitality and catering learners deserve congratulations on their hard work.

We have already taken a good number of bookings for the meeting rooms, which have their own special menu, and we're busy preparing all the other documents and forms to support this enterprise. It's a busy time, but great to see it taking shape thanks to a concerted team effort!

*Rachel Bradley*

## Children and Young People

The CYP Service have just completed our busiest Summer to date. Four Summer programmes were delivered across three different City venues, allowing greater access for families and children from a wider range of communities. They proved very popular and provided young people with choice and top quality care.

Y-Play Playscheme was once again well attended. It is not easy delivering wrap-around care every day of the Summer holidays, so the effort and resolve of our Playworkers and Playleaders must not be underestimated. A HUGE ‘thank you’ must go to all the staff who worked at Y-Play this Summer!

The new school year brings with it fresh challenges so we’ll try to keep you posted with all the new developments. There are exciting times ahead!

**Michael Leake**

## Learning and Development

We have been busy preparing for the move to The Campus. The Catering and Skills for Jobs tutors are now settled in at The Campus, while the Forman Street staff have welcomed the CYP team and Mary from SFI. We have said farewell to Matt Radburn, who is to study for a degree in primary teaching, and have welcomed Tracey Tunnicliffe, who has joined us as Front of House Tutor, and Julie Williams and Alan Bloor, who are now with us full-time. Also, congratulations to Charlotte Hyndman following her marriage to Chris on 21st August – best wishes from everyone!

A busy time lies ahead of us, and we will be promoting our programmes at the Skills Festival in Chesterfield on 25th September and in Derby on 29th and 30th September. We are looking forward to further growth in our learner numbers.

**Julia Hodder**

## Reflection of the month

*Medieval English mystic Mother Julian of Norwich (c.1342 – c.1416) reflects on the unconditional love of God.*

“For if we never fell, we should not know how feeble and how wretched we are of our self, and also we should not fully know that marvellous love of our Maker. For we shall see verily in heaven... that we have grievously sinned in this life, and notwithstanding this, we shall see that we were never hurt in His love and were never the less important in His sight... For strong and marvellous is that love which may not, nor will not, be broken by our trespassing.”

“If there be anywhere on earth where a lover of God is always kept safe I know nothing of it for it was not shown to me. But this was shown: that in falling and rising again we are always kept in that same precious love.”



## Supported Housing

After a very stressful time, all the support team and residents are now housed at our London Road site. The residents have settled into their new rooms and are pleased with their accommodation, and we are working to compile an activities schedule for them. Any ideas would be gratefully received, as would any items for the agenda of our residents’ meetings.

Moving the residents from their temporary accommodation at Laverstoke Court to The Campus has not been without its challenges, but now that we are all together in the new building the whole team can be congratulated on a difficult job well done. The facilities at The Campus are excellent and I feel sure that the project has been worth it.

**Sue Griffin**

*Sue Griffin (left) shows residential member Rudi Lowe her new apartment at The Campus for the first time*